

Ruunaan Matkailu Oy

Company ID: 0828273-5

Accommodation booking conditions

Updated May 27, 2026

General information

These terms and conditions are binding once the reservation is made.

The person making the reservation must be of legal age. Minors staying without a guardian are required to have a written commitment from their guardian, which is delivered to the cottage owner before the start of their stay.

The accommodation is available to the customer from 3:00 PM on the day of arrival to 12:00 PM on the day of departure. The rental price includes free use of the cottage, bedding (mattresses, blankets, pillows – no linen), firewood and basic tableware.

The customer brings their own linen and is responsible for cleaning the property during and at the end of the rental period, unless they have purchased separate cleaning. If cleaning is not completed, the cottage owner has the right to charge the customer a cleaning fee based on the costs.

The accommodation may not be used by more people than agreed upon when booking the accommodation.

If pets are brought to the accommodation, this must be reported at the time of booking.

All comments and complaints regarding the reservation and condition of the accommodation must be addressed directly to the owner immediately upon their occurrence. Complaints made subsequently will not be considered.

The guest is obliged to compensate for any damage they cause to the cottage or its contents.

Booking

You can make an accommodation reservation by calling us or sending an email to info@ruunaanmatkailu.fi

Cancellation conditions

Reservation can be cancelled without any fees up to one week before the date of the start of the stay. For cancellations made later, we charge half of the accommodation price.

Cancellations must always be made by phone or email.